Your Mac-Gray Laundry Card is Ready to Use!

HOW TO PURCHASE AND ADD VALUE TO YOUR LAUNDRY CARD:

To Buy A Card

1. Press BUY A CARD
2. Insert a $5 bill into the BILL ACCEPTOR.
3. A card with a $3 value will be dispensed (minus $2.00 for the cost of the card).

To Add Value

1. Insert card into CARD READER with chip facing upward and forward. The display will show your card’s value.
2. Insert $5, $10 or $20 bills in the BILL ACCEPTOR. The display will provide your card’s new value.
3. Remove card as instructed.

USEFUL TIPS:

- Laundry Cards are used to store money and should be protected as such. Money stored on cards cannot be replaced if the card is lost, stolen or damaged.
- Each Laundry Card contains a computer chip and should be handled with the same amount of care given to a credit or debit card.
- Cards should not be subjected to excessive flexing or bending.
- While using an Add Value machine or the laundry equipment, it is extremely important to leave the card in the device until prompted to remove it. Removing a card before prompted can result in the card becoming corrupted and unusable.
- If “Bad Card,” “Invalid Card,” “Card Denied” or any other message is displayed while using the Laundry Card equipment, make sure the card is pushed in firmly with the chip facing up and pointing forward.

For Service Call:
1-800-MAC-GRAY (1-800-622-4729)
Calls taken 7 days a week for your convenience.